

Using Healthy Planet to Identify High Risk Patients

Open the Primary Care Provider Dashboard

1. Open the “My Dashboards” tab
2. Click on “Open Dashboards”
3. Select “Primary Care” (you can set this as the default dashboard if desired)

The screenshot shows the Epic Hyperspace interface for Steven Dale Pearson, M.D. The top navigation bar includes links like Home, Patient Lists, Schedule, In Basket, Chart, Encounter, Telephone Call, Refill, Status Board, Orders Only, Calculator, and Provider Finder. The left sidebar has a 'My Dashboards' tab highlighted. A 'Dashboard Launcher' window is open, showing a list of dashboards with 'Primary Care' selected. The 'Primary Care' dashboard displays various metrics, including Quality Measures for General Medicine, General Risk Score for Adults, ASCVD 10-year risk score, and CHADS2 Score.

Primary Care Registry Population: 12

Quality Measures: General Medicine
Steven Dale Pearson, M.D. - Just now

	Jun	Jul
Influenza Vaccine	100%	100%
Depression Screening	14%	14%
Colon Cancer Screening	69%	69%
Breast Cancer Screening	37%	37%
Hemoglobin A1C Control	100%	78%
Blood Pressure Control (Adult)	50%	59%
Pts Seen By OP	80%	80%
Provider w/in 14 Days of Discharge	80%	80%

Links - Just now

- ▼ Epic Links
 - Healthy Planet Online Class
 - Health Maintenance Guide
 - Macro Manager
 - Smart Phrase Manager
 - Epic Support
- ▼ Additional Links
 - Un To Date

Primary Care
Description: This dashboard contains a listing of patient panel reports, quality measure metrics, birthday reminder reports, In Basket messages and useful weblinks. It is primarily meant for use by Primary Care providers.

General Risk Score for Adults
Steven Dale Pearson, M.D. - Just now

Percent... 100 50 0
Q4 '16 Q1 '17
Low Medium High

ASCVD 10-year risk score
Steven Dale Pearson, M.D. - Just now

Percent... 100 50 0
Q4 '16 Q1 '17
Low Medium High

CHADS2 Score Steven Dale Pearson, M.D. - Just now

Percent... 100 50 0
Low Medium High

ED Admissions by Hour of the Day - Today (COER) 4 Ready to view
ED All Patients 10032017 with Summary (BIER) 213 Ready to view

STEVEN PEARSON M.D. 4:30 PM

View Patient Panel

1. Under “Primary Care Reports,” click on “My Patient Panel with Risk Scores”

The screenshot displays the Epic Hyperspace interface for Steven Dale Pearson, M.D. The top navigation bar includes various tools like Patient Lists, Schedule, In Basket, Chart, Encounter, Telephone Call, Refill, Status Board, Orders Only, Calculator, and Provider Finder. The main content area is titled "Primary Care: Provider - Personal (3)" and shows a "Primary Care Registry Population: 126 Patients".

On the left, there are "Quality Measures: General Medicine & Geriatrics" and "Links". The "Quality Measures" section includes a table for Steven Dale Pearson, M.D. with data for June, July, August, September, and MTD. The "Links" section lists various resources like Healthy Planet Online Class, Health Maintenance Guide, Macro Manager, Smart Phrase Manager, and Epic Support.

The central "My Primary Care Reports" section is highlighted with a red circle and a red '1'. It lists several reports: "My Patient Panel with Risk Scores", "My Patient Preventive Health Status", "Diabetes Report", "Cardiovascular Health Report", "Asthma/COPD Report", "Lost-To-Follow-Up Patient Report", "Medicare HCC", and "Patients Needing Yearly HCC Refresh".

On the right, there are three risk score charts: "General Risk Score for Adults", "ASCVD 10-year risk score", and "CHADS2 Score". Each chart shows a bar graph for Q4 '16 and Q1 '17, with a legend for Low, Medium, and High risk levels.

The bottom status bar shows "STEVEN PEARSON M.D." and the time "4:17 PM".

Identify High Risk Patients

1. Click on the “General Risk” header to sort patients by risk

Identify Patients with Insurance Eligible for Case Management

2. Click on “Filters” to open the filter options
3. Select “Payor”
4. Check the boxes for Blue Cross/Blue Shield and Medicare (all types except Medicare-Medicaid Alignment Initiative, Integrated Care Program, and Part B Only)

The screenshot displays the Epic Hyperspace interface for a patient list. The top navigation bar includes various tools like 'Patient Lists', 'Schedule', 'In Basket', 'Chart', 'Encounter', 'Telephone Call', 'Refill', 'Status Board', 'Orders Only', 'Calculator', and 'Provider Finder'. The main content area shows a table of patients with columns for MRN, Patient, Age, Sex, Payor, Plan, PCP, General Risk, SCVD Risk (%), CHADS2 (%), and Hosp. The 'General Risk' column is highlighted with a red circle and the number 1. The 'Filters' button is circled in red with the number 2. The 'Payor' filter option is selected in the left sidebar with the number 3. The 'BLUE CROSS/BLUE SHIELD' and 'MEDICARE' checkboxes are checked in the payor filter menu with the number 4. The bottom section shows 'Ebola Risk Factors Identified' and 'Allergies'.

MRN	Patient	Age	Sex	Payor	Plan	PCP	General Risk	SCVD Risk (%)	CHADS2 (%)	Hosp
		66Yrs	Female	MEDICARE	MEDICARE ...	Steven Dale Pearson, M.D.	9	10	4	
		63Yrs	Male	MEDICARE	MEDICARE ...	Steven Dale Pearson, M.D.	7	?	4	
		75Yrs	Male	MEDICARE	MEDICARE ...	Steven Dale Pearson, M.D.	6	?	N/A	
		61Yrs	Female	MEDICARE	MEDICARE ...	Steven Dale Pearson, M.D.	6	23.4	N/A	
		69Yrs	Male	MEDICARE	MEDICARE ...	Steven Dale Pearson, M.D.	4	55.8	N/A	
		89Yrs	Female	MEDICARE	MEDICARE ...	Steven Dale Pearson, M.D.	4	N/A	N/A	
		59Yrs	Male	MEDICARE	MEDICARE ...	Steven Dale Pearson, M.D.			N/A	

Selecting Patients for Referral

You have now generated a list of patients in your panel eligible for enrollment in case management sorted by their general risk score. Use this list to help determine who would benefit from enrollment using the following guidelines:

- Strongly consider referring all patients with a general risk score of 5 or greater unless you do not think they would benefit from case management services
- Consider referring any patients with a risk score below 5 based on clinical judgement

Referring to Case Management

Message Carla Drez to refer a patient for enrollment using a separate message for each patient. Use the patient lookup field and cite the reasons for referral in the body of the message identifying any specific case management needs.