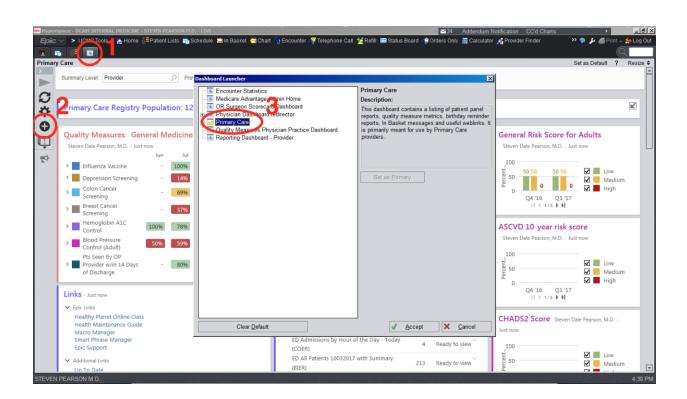
Using Healthy Planet to Identify High Risk Patients

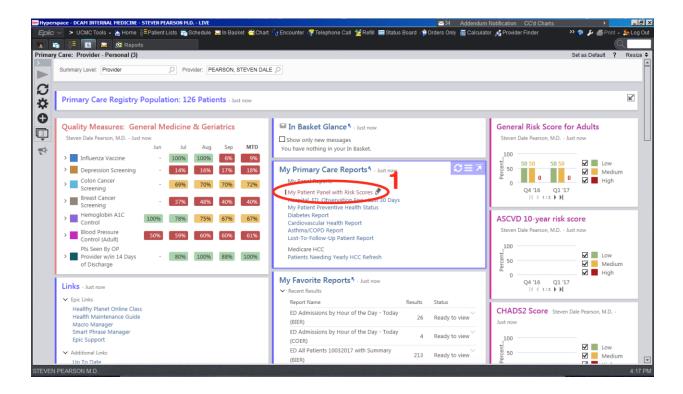
Open the Primary Care Provider Dashboard

- 1. Open the "My Dashboards" tab
- 2. Click on "Open Dashboards"
- 3. Select "Primary Care" (you can set this as the default dashboard if desired)



View Patient Panel

1. Under "Primary Care Reports," click on "My Patient Panel with Risk Scores"

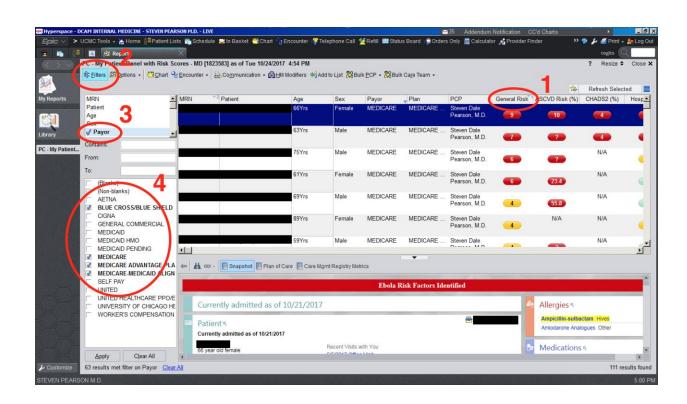


Identify High Risk Patients

1. Click on the "General Risk" header to sort patients by risk

Identify Patients with Insurance Eligible for Case Management

- 2. Click on "Filters" to open the filter options
- 3. Select "Payor"
- 4. Check the boxes for Blue Cross/Blue Shield and Medicare (all types except Medicare-Medicaid Alignment Initiative, Integrated Care Program, and Part B Only)



Selecting Patients for Referral

You have now generated a list of patients in your panel eligible for enrollment in case management sorted by their general risk score. Use this list to help determine who would benefit from enrollment using the following guidelines:

- Strongly consider referring all patients with a general risk score of 5 or greater unless you do not think they would benefit from case management services
- Consider referring any patients with a risk score below 5 based on clinical judgement

Referring to Case Management

Message Carla Drez to refer a patient for enrollment using a separate message for each patient. Use the patient lookup field and cite the reasons for referral in the body of the message identifying any specific case management needs.