

# Firm Faculty Coaching Topic PGY3 #2

## Send Mass Letters to Patients needing Health Maintenance

1. Refer to Coaching Topic PGY3 #1 to access EPIC healthy planet
2. Find patients due for screening (Cervical cancer example a-b)
3. Review list of patients due for screening, sort by mychart activation, highlight patients, send patients a message. (Cervical cancer example c- e)
4. Create a bulk message to be sent to patients requiring screening. Allow patients to reply back so that messages can be forwarded to AMB\_pcgorders to schedule (Cervical cancer example e-f)

**Quality Measures: General Medicine & Geriatrics**

Last Refresh: 08:17:19 AM

Dec 21

Influenza Vaccine	62 %	70 %	75 %	80 %	99 %	99 %	99 %
Cervical CA Screening	78 %	77 %	77 %	77 %	77 %	77 %	77 %
Pts Seen By OP Provider w/in 14 Days of Discharge	14 %	14 %	14 %	14 %	14 %	14 %	14 %

This metric displays the percentage of active patients on the Primary Care registry with an up to date Cervical Cancer Screening. Health Maintenance is used to determine the patient's status. To-date values were last processed on: 6/29/2022.

Filter Graph  
 My Patients Due for Cervical Cancer Screening  
 My Department's Patients Due for Cervical Cancer Screening

a. Find your cervical cancer screening data  
Click on the "i" for information

b. Click on the "My patients who need cervical cancer screening"

### C - My Patients Due for Cervical Cancer Screening [6688132] as of Wed 6/29/2022

Chart Encounter Communication Track Pt O

Detail List Explore Generate Letters Send Patients Message

Filter

Age	Sex	Last Primary Care Visit	Cervical Cancer Screen Due?	Pt Comm Pref	Pt. Portal Status
55Yrs	Female	05/24/2022	Yes	MyChart	Activated
47Yrs	Female	06/22/2022	N/A	MyChart	Activated
53Yrs	Female	08/23/2021	Yes	MyChart	Activated
54Yrs	Female	04/01/2021	N/A	MyChart	Activated
54Yrs	Female	06/09/2022	N/A	MyChart	Activated
54Yrs	Female	1/27/2022	Yes	MyChart	Activated
54Yrs	Female	04/15/2021	Yes	MyChart	Activated
43Yrs	Female	06/20/2022			
25Yrs	Female	06/22/2022			
59Yrs	Female	10/28/2021			
52Yrs	Female	07/01/2021			

c. Filter by patient portal status to list patient who use my chart

e. Click the "Send Patients Message"

d. Select patient rows that use mychart (highlighted in blue)

Epic Chart Encounter In Basket Telephone Call Pt Outreach Refill Orders

Patient Message

Add Questionnaire Add Hx Qtnr

To: Number of patients: 43

Allow all current proxies to view this message

Subject: Pap smear reminder

Message:

Dear @fname@ @lname@,

MyChart is reminding me that you are overdue for a Pap smear.

Please let me know if you want me to:

1. Schedule a PAP smear with me, gynecology or the PCG nurse practitioner
2. Update Mychart with information from an outside Pap smear
3. Tell Mychart that you do not want a Pap smear right now
4. In some cases we can change the timing of the screening to every 5 years
5. Other

Please let me know if you have any questions 773-702-6840.

Julie L Oyler, M.D.

e. Create a bulk message like the one below, allow your patients to reply back to schedule

f. Once patients reply, send to AMB\_pcgorders to schedule