

Firm Faculty Coaching Topic PGY3 #5

Telehealth Visit Review

1. Go to schedule and open encounter (a)
2. Go to Rooming Tab to Launch Video Visit or copy Video link or Handoff to Haiku (b-c)
3. Go to Ambulatory Virtual Express Lane (search in SmartSets if not already present) (d)
4. Select Chief Complaint and start note (e-f)

MyChart	Pr...	Time	Status	Type		
Activated	<input type="checkbox"/>	1:15 PM	Signed	VIDEO VISIT - RETURN	H...	Rtn-one time visit p/t of E
Activated	<input type="checkbox"/>	1:45 PM	Signed	VIDEO VISIT - RETURN	H...	HD/ f/u
Activated	<input type="checkbox"/>	2:15 PM	Signed	VIDEO VISIT - RETURN	H...	Rtn-VIDEO, follow up for
Activated		2:45 PM	Signed	TELEPHONE VISIT - RETURN	H...	rtn-TELEPHONE* discus
Activated	<input type="checkbox"/>	3:15 PM	Rooming in...	VIDEO VISIT - RETURN	H...	Jiang pt/chronic & worse
Activated		3:45 PM	Signed	TELEPHONE VISIT - RETURN	H...	TELEVISIT per Kaylah i

a. Open Encounter in Schedule

b. Go to Rooming tab

c. Launch Video Visit

d. Amb Virtual Visit Express Lane can also be found in SmartSets (search "Ambulatory Virtual Visit")

d. Find Amb Virtual Visit Express Lane

e. Add Chief Complaint

f. Start Virtual Visit note

Firm Faculty Coaching Topic PGY3 #5

Telehealth Visit Review

5. Write Virtual Visit note or add .attteleheath provider to regular note. (g-h)
6. Select level of service depending on type of visit and length (i)
7. Route to your attending via the Express Lane, can to PCG orders here too (j)
8. Remember to send a message to "AMB_PCG_ORDERS" to help schedule follow up, imaging studies, etc (k)

VIRTUAL VISIT NOTE - ROUTINE CARE

Clinical Summary:

There were no vitals filed for this visit.

Assessment & Plan:

Encounter Diagnoses & Associated Orders

{Telehealth Provider Attestation:3987}

{ATTELEHEALTH_TEACHING_PHYSICIAN:TXT,222140}
{ATTELEHEALTH_PCE_TEACHING_PHYSICIAN:TXT,222141}
{ATTELEHEALTH_PROVIDER:TXT,222142}
{ATTELEHEALTH_CONSULT_PROVIDER:TXT,222143}
{ATTELEHEALTH_CONSULT_TEACHING_PHYSICIAN:TXT,222145}
{ATTELEHEALTH_PCE_RESIDENTFELLOW:TXT,222148}

Level of Service Filter

At least one visit diagnosis is required if selecting a billing LOS. Consider associating problem list diagnoses and/or using the diagnosis field within the smartset. Select the time-based code that reflects the time spent by the billing provider (not any other provider).
- Billing Pocket Guide - Telemedicine Visits

Video Visit Return Filter

RETURN [99211] Details

RETURN 10-19 MINUTES [99212]

RETURN 20-29 MINUTES [99213]

RETURN 30-39 MINUTES [99214]

RETURN 40-54 MINUTES [99215]

Video Visit New

Video Visit Consult

Telephone Visit (New or Return)

Ambulatory Virtual Visit

Telepsychiatry

Postoperative Care

MyChart Encounter

Other

Follow Up Filter

Instructions for Appointment Coordinator

Follow Up and Chart Routing Filter

Click details link to specify -->

Ad-hoc Search

Diagnoses You can search for a diagnosis by typing in the header of this section.

g. Virtual Visit note can be short using template or add .attteleheath Provider to bottom of regular note

h. Preceptor will use Teaching physician attestation to sign and add level of service

i. Select level of service

j. Route the attending you staffed with and PCGorders (or can send separately)

k. Send message to Amb_PCG orders

Staff Message

To: P AMB_PCG_ORDERS x

Subject

Patient

abc ↻ ? ? + Insert SmartText 100%

Hello,

Please schedule this patient for follow up in 3 months.
Please also help schedule mammogram and DEXA.

Thanks!
Lauren