

# Firm Faculty Coaching Topic PGY3 #6

## Transitional Care Management

1. Discharge pt to home from Inpatient, Observation, SNF/SAR, or LTAC
2. Clinical Phone call or MyChart w/in 48hrs of discharge. Phone Call Documentation .TCMPHONENOTE (done by PCG staff). (a)
3. In-person or video visit within 7 or 14 days to review hospital records, reconcile medications, follow-up on referrals, pending tests.
4. Available for 30-days of care coordination
5. Covered by Medicare, Medicare Advantage and Commercial. (Medicaid does not cover.)
6. Can not bill under the primary care exception (attending must see the patient).
7. Only one provider can bill the service for a given discharge. Can't bill a 2nd time if readmitted/discharged within the 30-day window.
8. Clinic Visit Provider Attestation ( can choose TCM note template or add .TCM to the bottom of regular note) (b)
9. 99496 – high medical complexity and within seven days of discharge
10. 99495 – face-to-face visit on day 8-14 after discharge or moderate medical complexity wRVU = 2.78

a. TCM phone call done by PCG staff must be present to bill TCM

### Transition Care Management Phone Note

48hr Follow-Up Contact

Patient Discharged From: {UCM PHM Discharge Location:230005}  
Discharge Date: \*\*\*

#### Clinical Assessment

- Briefly reviewed clinical course and discharge plan.
- Assessed for new/worsening symptoms.
- Reconciled medications.
- Planned follow-up video or in-person appointment within 7 (preferred) or 14 days.

Follow-Up Plan: \*\*\*

@ME@

a. .TCM dotphrase added to the bottom of a note

Please confirm you have completed the attestation actions listed below (please place x in box if all completed)

- Reviewed discharge summary
- Reconciled medications
- Followed-up with pending tests and labs
- Provided necessary patient and family education
- {Medical Complexity Transitional Care Management Note:230004}
- Discharge Home Date: \*\*\*
- Discharge Location: {UCM PHM Discharge Location:230005}

Level of Medical Complexity due to: \*\*\*

- To complete billing, under Level of Service, choose:
  - TCM 7 Day (99496) for patients with high complexity seen within 7 days of discharge.
  - TCM 14 Day (99495) for patients with moderate complexity or for patients with high complexity seen between 8 and 14 days after discharge.



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