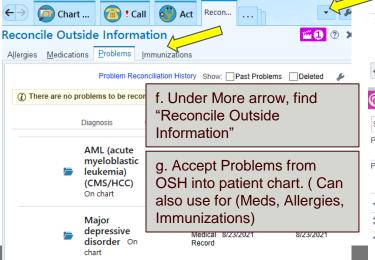
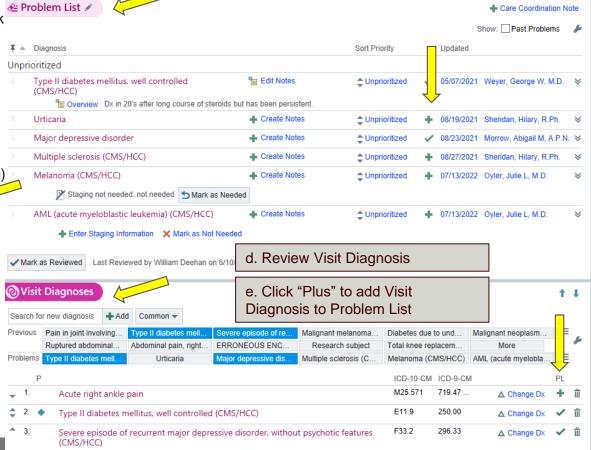
Firm Faculty Coaching Topic PGY2 #7

Alternating Between Problem List and Visit Diagnoses

- 1. Ask how resident enters visit diagnoses into encounter. Discourage free text Dx unless completely new problem.
- 2. In Plan Tab, Review Problem List every visit. Click "Plus" sign to add Visit Diagnosis. Right click to resolve problem or add to PMH (a-c)
- 3. Review Visit Diagnosis. Encounter cannot be closed without Visit Diagnosis. Review "Previous" and "problems from Problem List (d-e)
- Review ICD-10 codes if needed for paperwork. Click "Plus" sign to add diagnosis from Visit Diagnosis to Problem List.
- 5. Discuss resident can take ANYTHING off problem list that is not currently active. Can add Visit Dx signing orders but easier to click buttons.
- 6. Review "Reconcile Outside Information" which has Problems (and Meds, Allergies, Imm) from OSH (f-g)



- a. In "Plan tab review Problems List
- b. Click "Plus" to add Problem to Visit Diagnosis
- c. Right click Problem to Resolve or add to Hx



Firm Faculty Coaching Topic PGY2 #7

Huddle Column - MA communication

- 1. Make sure to meet assigned MA for day in person
- Use huddle column as main tool to communicate with MA
- 3. Best Practice = Spend 15 min pre-charting and listing patient needs in huddle column (a)
- MA can give Immunizations, do POC A1c, depression screening prior to MD visit when instructed. Need to place vaccine orders beforehand. (OK to place the order even if patient refuses)
- 5. Can type in Huddle column DURING patient visit to ask MA to come give vaccine etc.
- Dot system is used to indicate check-in, MA triaging, ready for provider and checked out. (b)
- 7. Flags above patient doors are NOT used. (c)

a. Review Huddle Column instructions for MA's



b. Review dot system used to track patient thru clinic visit

White = checked in

Yellow = MA triaging patient

Green: changed by MA = patient ready for provider

Black: changed by MD = visit complete, exam room available

c. Review flags are not used



