**Firm Faculty Coaching Topic PGY2 #7**

**Alternating Between Problem List and Visit Diagnoses**

1. Ask how resident enters visit diagnoses into encounter. Discourage free text Dx unless completely new problem.

2. In Plan Tab, Review Problem List every visit. Click “Plus” sign to add Visit Diagnosis. Right click to resolve problem or add to PMH (a-c)

3. Review Visit Diagnosis. Encounter cannot be closed without Visit Diagnosis. Review “Previous” and “problems from Problem List (d-e)

4. Review ICD-10 codes if needed for paperwork. Click “Plus” sign to add diagnosis from Visit Diagnosis to Problem List.

5. Discuss resident can take ANYTHING off problem list that is not currently active. Can add Visit Dx signing orders but easier to click buttons.

6. Review “Reconcile Outside Information” which has Problems (and Meds, Allergies, Imm) from OSH (f-g)

   - a. In “Plan tab review Problems List
   - b. Click “Plus” to add Problem to Visit Diagnosis
   - c. Right click Problem to Resolve or add to Hx
   - d. Review Visit Diagnosis
   - e. Click “Plus” to add Visit Diagnosis to Problem List
   - f. Under More arrow, find “Reconcile Outside Information”
   - g. Accept Problems from OSH into patient chart. (Can also use for (Meds, Allergies, Immunizations)
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Huddle Column – MA communication

1. Make sure to meet assigned MA for day in person

2. Use huddle column as main tool to communicate with MA

3. Best Practice = Spend 15 min pre-charting and listing patient needs in huddle column (a)

4. MA can give Immunizations, do POC A1c, depression screening prior to MD visit when instructed. Need to place vaccine orders beforehand. (OK to place the order even if patient refuses)

5. Can type in Huddle column DURING patient visit to ask MA to come give vaccine etc.

6. Dot system is used to indicate check-in, MA triaging, ready for provider and checked out. (b)

7. Flags above patient doors are NOT used. (c)

a. Review Huddle Column instructions for MA’s

b. Review dot system used to track patient thru clinic visit

c. Review flags are not used