

# Firm Faculty Coaching Topic PGY2 #7

## Alternating Between Problem List and Visit Diagnoses

1. Ask how resident enters visit diagnoses into encounter. Discourage free text Dx unless completely new problem.
2. In Plan Tab, Review Problem List every visit. Click “Plus” sign to add Visit Diagnosis. Right click to resolve problem or add to PMH (a-c)
3. Review Visit Diagnosis. Encounter cannot be closed without Visit Diagnosis. Review “ Previous” and “problems from Problem List (d-e)
4. Review ICD-10 codes if needed for paperwork. Click “Plus” sign to add diagnosis from Visit Diagnosis to Problem List.
5. Discuss resident can take ANYTHING off problem list that is not currently active. Can add Visit Dx signing orders but easier to click buttons.
6. Review “Reconcile Outside Information” which has Problems (and Meds, Allergies, Imm) from OSH (f-g)

a. In “Plan tab review Problems List

b. Click “Plus” to add Problem to Visit Diagnosis

c. Right click Problem to Resolve or add to Hx

Diagnosis	Sort Priority	Updated
Unprioritized		
Type II diabetes mellitus, well controlled (CMS/HCC)	Unprioritized	05/07/2021 Weyer, George W, M.D.
Urticaria	Unprioritized	08/19/2021 Sheridan, Hilary, R.Ph.
Major depressive disorder	Unprioritized	08/23/2021 Morrow, Abigail M, A.P.N.
Multiple sclerosis (CMS/HCC)	Unprioritized	08/27/2021 Sheridan, Hilary, R.Ph.
Melanoma (CMS/HCC)	Unprioritized	07/13/2022 Oyler, Julie L, M.D.
AML (acute myeloblastic leukemia) (CMS/HCC)	Unprioritized	07/13/2022 Oyler, Julie L, M.D.

  

Previous	Problems	ICD-10-CM	ICD-9-CM	PL
Pain in joint involving... Ruptured abdominal...	Type II diabetes mell... Urticaria	M25.571	719.47 ...	Change Dx
Severe episode of re... ERRONEOUS ENC...	Major depressive dis...	E11.9	250.00	Change Dx
Malignant melanoma... Research subject	Multiple sclerosis (C...	F33.2	296.33	Change Dx

d. Review Visit Diagnosis

e. Click “Plus” to add Visit Diagnosis to Problem List

f. Under More arrow, find “Reconcile Outside Information”

g. Accept Problems from OSH into patient chart. ( Can also use for (Meds, Allergies, Immunizations)

Reconcile Outside Information

Problems

- AML (acute myeloblastic leukemia) (CMS/HCC) On chart
- Major depressive disorder On chart

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## Huddle Column – MA communication

1. Make sure to meet assigned MA for day in person
2. Use huddle column as main tool to communicate with MA
3. Best Practice = Spend 15 min pre-charting and listing patient needs in huddle column (a)
4. MA can give Immunizations, do POC A1c, depression screening prior to MD visit when instructed. Need to place vaccine orders beforehand. (OK to place the order even if patient refuses)
5. Can type in Huddle column DURING patient visit to ask MA to come give vaccine etc.
6. Dot system is used to indicate check-in, MA triaging, ready for provider and checked out. (b)
7. Flags above patient doors are NOT used. (c)

a. Review Huddle Column instructions for MA's

	Time	V..	Status	Age/Gender	M...	U...	Type	AVS..	Huddle Column
●	1:15 PM		Scheduled	39Yrs / F			RETURN PT		Set up pap
●	1:45 PM		Scheduled	70Yrs / F			RETURN PT		Flu shot
●	2:15 PM		Scheduled	86Yrs / F			RETURN PT		COVID booster
●	3:00 PM		Scheduled	43Yrs / M			RETURN PT		POC HbA1c
	3:30 PM		Scheduled	42Yrs / F			RETURN PT		Tdap
	4:00 PM		Scheduled	57Yrs / F			RETURN PT		PHQ-9 and GAD-7

b. Review dot system used to track patient thru clinic visit

- White = checked in
- Yellow = MA triaging patient
- Green: changed by MA = patient ready for provider
- Black: changed by MD = visit complete, exam room available

c. Review flags are not used

